

# TERMS OF USE

## Professional Advancement Hub

Effective Date: April, 2026

## 1. Acceptance of Terms

By accessing or using the Professional Advancement Hub platform (“Platform”), you agree to be bound by these Terms of Use. If you do not agree, please do not use the Platform.

## 2. About the Platform

Professional Advancement Hub is an online learning platform that provides courses, training, and resources for career growth, professional development, and promotion preparation.

## 3. User Accounts

### 3.1 Registration

To access certain features, you must register and provide accurate information.

### 3.2 Account Responsibility

You are responsible for:

- Maintaining the confidentiality of your login details
- All activities under your account

### 3.3 Account Suspension

We reserve the right to suspend or terminate accounts that violate these Terms.

## 4. Payments & Access

### 4.1 Paid Courses

Some courses require payment before access is granted.

### 4.2 Payment Confirmation

Access to paid content is granted only after successful payment or verification.

### **4.3 Pricing**

Prices are subject to change at any time without prior notice.

## **5. No Refund Policy**

All payments made on the platform are **non-refundable**, except where stated otherwise or required by law.

## **6. Course Access**

- Access to courses is limited to the duration specified at the time of purchase
- Sharing login credentials or course content is strictly prohibited
- Unauthorized distribution of content may lead to account termination

## **7. Intellectual Property**

All content on the platform, including:

- Videos
- Notes
- Questions
- Course materials

Are the property of Professional Advancement Hub and are protected by copyright laws.

Users are not allowed to:

- Copy
- Reproduce
- Distribute
- Sell content

Without permission.

## **8. User Conduct**

You agree not to:

- Use the platform for unlawful purposes

- Disrupt or interfere with platform operations
- Upload harmful or inappropriate content

## **9. Certificates**

Certificates may be issued upon successful completion of certain courses. Professional Advancement Hub reserves the right to:

- Set eligibility criteria
- Revoke certificates if misuse is detected

## **10. Platform Availability**

We strive to keep the platform available at all times, but we do not guarantee uninterrupted access.

We may:

- Perform maintenance
- Update features
- Temporarily suspend services

## **11. Limitation of Liability**

Professional Advancement Hub is not liable for:

- Any loss arising from use of the platform
- Failure to achieve promotion or career outcomes
- Technical issues beyond our control

## **12. Privacy**

Your use of the platform is also governed by our Privacy Policy.

## **13. Changes to Terms**

We reserve the right to update these Terms at any time. Continued use of the platform means you accept the updated Terms.